

12 QUESTIONS TO ASK YOUR CONTRACTOR

1

Will the contractor provide a free, no obligation estimate for the system and installation, along with options to choose from? Your contractor should include labor costs, parts prices, warranty specifications and energy efficiency in the estimates he or she provides.

2

Is forced air/heat my best option? There are some other efficient alternatives to consider, including heat pumps and radiant heat systems.

3

Is the contractor licensed and bonded? Working with contractors who are not properly licensed or bonded can be a liability not only for your safety, but the liability of your home

4

Is the system an AHRI match? AHRI (Air-Conditioning, Heating & Refrigeration Institute) is the national standard for equipment efficiency. Systems that are not approved AHRI matches are not generally covered by manufacturer warranties and are not guaranteed to reach advertised efficiency levels.

5

Are you required to update your thermostat? Some high-efficiency systems require specific thermostats to operate correctly

6

What size system do I need? Did they perform a register and duct analysis? Simply matching your existing system's specifications may not be your best buy, especially if you've added on to your home.

7

Do I need multiple heating and cooling zones? Your contractor should be able to help you select the right equipment for a zoning system that supports greater comfort and energy savings.

8

Do I need to address humidity, either with a home dehumidifier or humidifier?

9

Are there any tax credits or rebates I can claim?

10

How efficient will my new HVAC system be? Consider lifetime operating costs, not just price when weighing your options.

11

What filter types are offered? There are disposable and washable varieties, and some, like HEPA filters, can improve indoor air quality and protect your family's health.

12

Does the contractor have a service plan to maintain and protect my system?



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